



About Jennor

Jennor has grown into one of the UK's leading design, construction, and fit out specialists, delivering projects nationwide from its Northwest base. Working in partnership with independent business owners, commercial property companies, investors, architects, and local authorities, Jennor creates inspiring workplaces that are designed around the people who use them. Jennor's approach is collaborative and client-led, making decisions with clients, not for them, and the team is known for delivering high-quality projects on time and within budget.

Which processes does Jennor manage with Insite?

We use Insite as a central hub for day-to-day site management, replacing fragmented paperwork and disconnected tools with one structured platform. It supports the core processes our teams rely on across live projects, including site inductions, RAMS, access to drawings, and snagging. By bringing everything into one place, our site teams can access the latest approved information quickly and consistently, helping everyone stay aligned on the right documents and the right process. This has strengthened site control, reduced admin overhead, and made it easier for us to track actions, close out issues, and keep progress moving.

How has Insite helped to improve these processes?

1

Solution 1 - Going Paperless

Insite has helped us move away from paper-based site management. Inductions, RAMS, drawings and snagging can all be completed and stored digitally, which makes information easier to find, share, and action without printing, scanning, or chasing paperwork.

2

Solution 2 - Reduced Admin Time

Setting up and managing individual site folders used to take time and create inconsistency across projects. With Insite, projects are structured in a consistent way from the start, reducing the admin effort of creating folders, organising documents, and keeping everything up to date.

3

Solution 3 - Project Visibility

Insite gives us a live view of our projects, so we can see progress, updates, and outstanding actions in real time. This improves control and oversight across sites and makes it easier to stay on top of what's happening without waiting for updates to be sent separately.

How does the inspection completion time using Insite compare with other systems you've used?

Insite is the first app-based software we've used previously, our inspections were completed using paper forms. Moving to a digital process has made inspections quicker and easier to manage, because everything can be recorded on-site in one place, including notes, photos, and actions, without needing to return to the office to write everything up. It's also reduced duplication and the risk of missing information, as inspection records are structured and stored consistently for each project.



Who uses Insite in your team and how has it improved communication?

We use Insite both internally and with our clients, particularly for managing snagging lists. Having a shared platform means issues can be raised, viewed, and tracked in real time, which has significantly improved clarity and reduced back-and-forth communication. Insite also allows us to instantly share forms and drawings with our site teams, ensuring everyone has access to the latest information as soon as it's available. This immediacy has improved communication between office and site.

Does computer access to your inspections enhance utility, and if so, how?

Yes, accessing inspections on a computer is really useful for us, especially when we need a clearer overview of multiple projects or to review information in more detail. Being able to view, edit, and share inspections from a larger screen makes it easier to manage documentation, follow up actions, and keep records organised. It's also a big benefit that Insite works well across all formats, computers, phones, and tablets, so our teams can capture information on-site and then review or complete admin tasks later from whatever device is most convenient.



How much time and money do you save each month?

Setting up paper-based folders for our projects used to take around a full day each time, whereas setting up a project in Insite is instant. Removing that manual setup alone has made a noticeable difference to how quickly we can get projects up and running. Overall, we estimate that Insite saves us at least £1,000 per month when factoring in reduced administration time, lower equipment and printing costs, and fewer trips to site. This has freed up time for the team to focus on delivering projects, rather than managing paperwork.



Ease of Use

5/5

Customer Support

5/5

Likelihood to Recommend

5/5

Product Satisfaction

5/5

“Insite saves us at least **£1,000 every month** by removing the need for paper-based setup, **cutting admin time**, and reducing equipment and travel costs across our projects.”

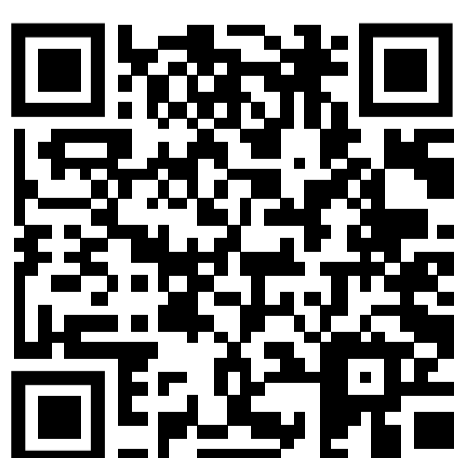


Simon Prince

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I'm a qualified Health & Safety Manager and Principal Designer with 22+ years' experience in electrical and construction, including 10 years as a CDM consultant. I design and implement robust H&S systems, audit compliance, and build proactive safety cultures. I spot risk early, deliver practical solutions, and help teams meet regulatory requirements while embedding best practice on site. I work collaboratively with clients, contractors, and project teams to drive improvement and ensure safe, efficient project delivery.

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