



## About DMB Electrical

DMB Electrical Ltd is a leading electrical contractor with over a decade of expertise in delivering high-quality electrical solutions. Whether providing a full turn-key service or bringing an existing design to life, DMB Electrical is committed to excellence, innovation, and safety in every project. More than just contractors, they act as strategic partners, ensuring efficiency and reliability across residential, commercial, and industrial sectors. With a strong focus on problem-solving and tailored solutions, DMB Electrical has built lasting relationships with clients of all sizes, from local businesses to industry leaders.

## Which processes does DMB manage with Insite?

We use Insite to manage QA checks, snagging, and H&S compliance, ensuring all work meets the required standards before sign-off. RAMS are accessible for teams to review and sign, while permits to work are tracked digitally for clear approvals. Insite also helps us monitor site progress, technical submittals, and commercial instructions, providing a structured way to track approvals and variations. By centralising these processes, Insite improves efficiency, enhances accountability, and ensures clear communication across our projects.

## How has Insite helped to improve these processes?

1

### Solution 1 - Structured Workflow

Insite has provided a clear framework that guides our projects from the initial site setup to final handover. By standardising each stage of the process, it ensures that all tasks are completed in the correct sequence, reducing errors and improving overall efficiency.

2

### Solution 2 - Accountability

With every site activity, QA check, and H&S requirement documented in one place, Insite makes it easy to track progress and ensure nothing is overlooked. This visibility allows us to monitor responsibilities, manage deadlines, and maintain high standards across all projects.

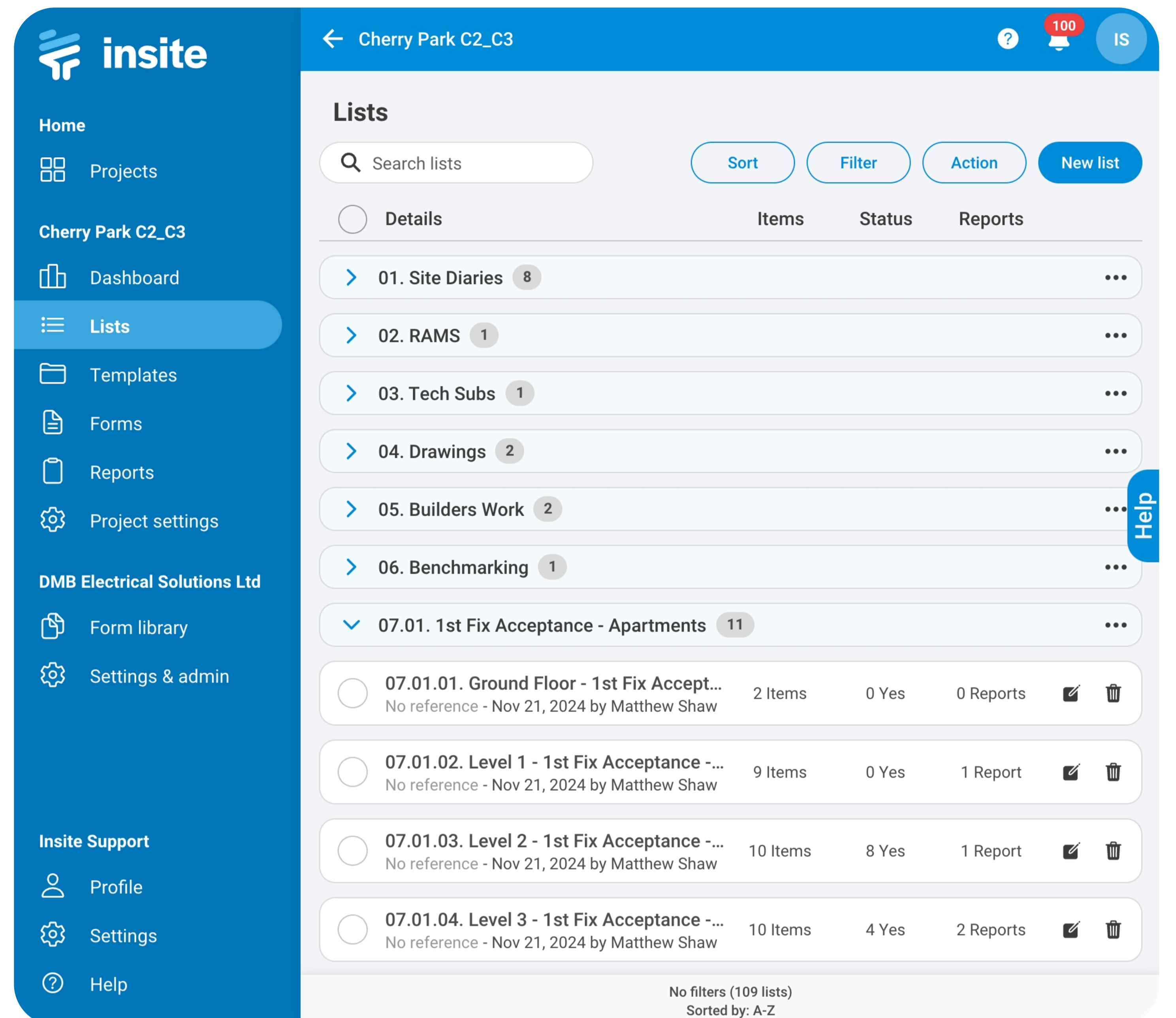
3

### Solution 3 - Communication

By streamlining the way information is recorded and shared, Insite has improved communication between teams and stakeholders. Clear documentation and real-time updates reduce delays, prevent miscommunication, and keep projects moving forward smoothly.

## How does the inspection completion time using Insite compare with other systems you've used?

Insite stands out from other applications with its clear folder structure and intuitive forms, making inspections faster and more efficient. Its streamlined workflow reduces time spent navigating documents, ensuring inspections are completed quickly and accurately. Once finished, records are easy to locate, improving accessibility and minimising the risk of lost information. This efficiency saves time on-site and enhances project management by keeping all essential documentation organised and readily available.



## Who uses Insite in your team and how has it improved communication?

We use Insite both internally and externally to improve communication and workflow. Internally, it provides a structured snagging system, allowing us to assign tasks to operatives and request supervisor sign-off, streamlining issue resolution and accountability. Externally, it enhances client communication by generating clear reports on site issues and offering access to our full QA process in PDF format. This transparency keeps stakeholders aligned, builds trust, and improves collaboration across projects.

## Does computer access to your inspections enhance utility, and if so, how?

Yes, having the ability to access inspections on both tablets and computers has been invaluable. It ensures full transparency across our business, allowing everyone to see real-time updates and track progress effectively. This accessibility helps us ensure that all team members are fulfilling their roles, completing tasks efficiently, and providing the necessary evidence for our QA process. By keeping all inspection records easily accessible, we can maintain clear accountability, streamline communication, and ensure that quality standards are consistently met.



## How much time and money do you save each month?

Insite has significantly improved efficiency across our projects, saving us over 5 hours per week per site. With 8-10 active sites, this adds up to a substantial time saving each month, allowing our teams to focus on delivering high-quality work without being slowed down by manual processes. By streamlining inspections, snagging, and QA tracking, Insite not only reduces administrative workload but also helps us avoid costly delays, ultimately improving productivity and project profitability.

Product Satisfaction

5/5

Templating

5/5

Reporting

5/5

Likelihood to recommend

5/5



“Insite saves us over **5 hours per week** per site, streamlining inspections and QA across multiple projects. With 8-10 active sites, the **time savings are significant**, allowing us to work more efficiently and focus on quality delivery.”



### Matthew Shaw

Contracts Manager / [matt.s@dmbelectrical.com](mailto:matt.s@dmbelectrical.com)

As a Contracts Manager at DMB Electrical, I oversee major installation projects across the City of London and the Home Counties, ensuring high-quality electrical solutions are delivered on time and to specification. My role involves managing complex installations, coordinating teams, and maintaining project efficiency from start to finish.

Scan to download:  
**iOS** iPhone & iPad



Download on the  
**App Store**

Scan to download:  
**Android** Mobile & Tablet



GET IT ON  
**Google Play**