



## About NCD Electrical

NCD Electrical Ltd is a trusted electrical contractor with years of experience, providing high-quality electrical services across various sectors. Based in the UK, NCD prides itself on delivering reliable, safe, and innovative solutions tailored to meet the specific needs of each project.

With a focus on precision and customer satisfaction, NCD Electrical ensures every job is completed to the highest standards. Committed to safety, efficiency, and sustainability, the company fosters strong client relationships, consistently exceeding expectations in electrical expertise and project delivery.

## Which processes does NCD manage with Insite?

We use Insite for snagging, QA/handovers, and managing commercial instructions, such as VO evidence. Insite streamlines these processes by allowing us to track and document tasks efficiently in real-time. This ensures that issues are resolved quickly, quality checks are thoroughly completed, and variation orders are supported with accurate evidence, helping us maintain control over project progress and costs.

## How has Insite helped to improve these processes?

- 1 Solution 1 - Digital Efficiency**  
Switching to complete digital records has significantly improved efficiency, eliminating the delays and errors associated with paper-based documentation. Our team can now access and update records in real-time, streamlining workflows and ensuring quick access to information.
- 2 Solution 2 - Organisation**  
With digital documentation, our record-keeping has become much more organised and accessible. This shift has helped us maintain clearer, more reliable records, reducing the chance of lost or misplaced paperwork.
- 3 Solution 3 - Time Savings**  
By moving away from manual processes, our team now operates more efficiently, saving valuable time. Tasks that previously required extensive paperwork are now completed digitally, enabling faster decision-making and improving overall project delivery.

## How does the inspection completion time using Insite compare with other systems you've used?

Insite stands out from other applications by offering significantly greater flexibility, customisation, and transparency, which directly impacts the time it takes to complete an inspection. Unlike other platforms, Insite allows us to tailor inspection forms and processes to fit our exact needs, cutting down on unnecessary steps and speeding up the workflow. Additionally, the transparency provided by real-time updates and clear data visibility ensures that we can track progress more efficiently.

## Who uses Insite in your team and how has it improved communication?

We use Insite both internally and with external parties, which has greatly improved communication and collaboration. We invite external members such as client Quantity Surveyors and Project Managers to streamline the signing off of handovers or variation instructions. We also bring subcontractors on board to collaborate on progress reporting and snagging. This ensures that everyone involved has real-time access to the same information, helping to reduce delays and keep the project running smoothly.



## Does computer access to your inspections enhance utility, and if so, how?

Yes, accessing inspections on the computer is incredibly useful. It makes downloading and filing reports much easier and more efficient compared to doing so on other devices. Having the ability to quickly organise, store, and retrieve inspection reports on a desktop helps us streamline our administrative tasks and ensures that all necessary documentation is properly filed and accessible when needed. This also allows for quicker communication and sharing of information with team members and external collaborators.



## How much time and money do you save each month?

We estimate that Insite saves our managers around two days per month on each site. This translates into significant time savings, allowing our team to focus on more critical tasks. In terms of cost savings, the reduction in time spent on manual processes and paperwork helps to optimise resource allocation and reduces overheads, ultimately contributing to a more efficient and cost-effective operation across our projects.

Product Satisfaction  
**5/5**

Customer Support  
**5/5**

Reporting  
**5/5**

Likelihood to recommend  
**5/5**



“PDF fillable forms have **completely revolutionised** how we use Insite. They make data entry seamless, **save time** on documentation, and allow us to customise forms to suit each project’s specific needs.”

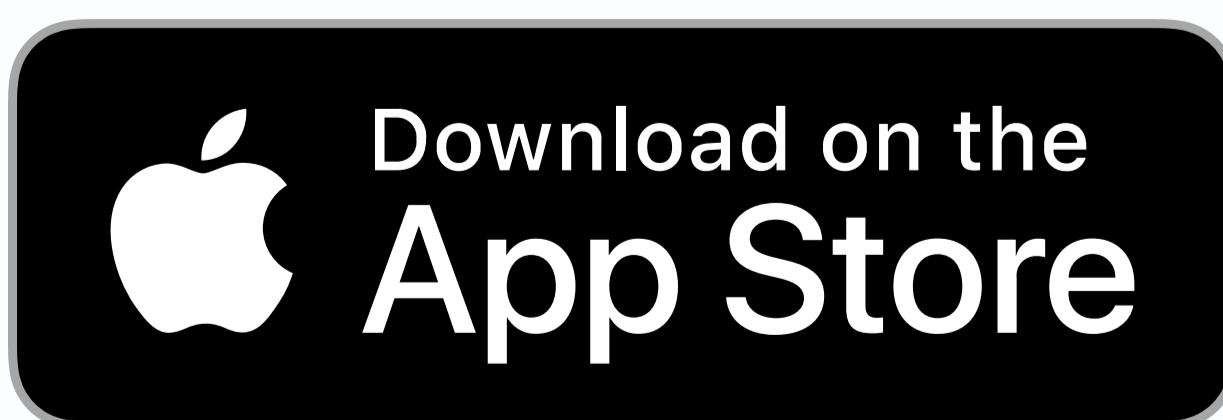
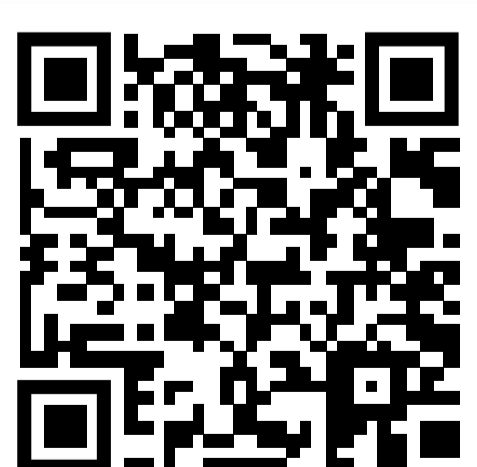


### Colm Doyle

Managing Director / [enquiries@ncdelectricaltd.co.uk](mailto:enquiries@ncdelectricaltd.co.uk)

As the director and owner of NCD Electrical (NI) Ltd, Colm is responsible for managing the team, implementing effective leadership strategies, and shaping the company’s vision. NCD Electrical specialises in the design, supply, and installation of electrical and smoke ventilation systems, serving both residential and commercial sectors. What sets NCD Electrical apart is its unwavering passion for delivering quality and a relentless pursuit of excellence. Under Colm’s leadership, this commitment to superior standards is ingrained in every aspect of the company’s operations.

Scan to download:  
**iOS** iPhone & iPad



Scan to download:  
**Android** Mobile & Tablet

